

HOMELESSNESS HANDBOOK

Evesham and surrounding areas



October 2018

INTRODUCTION:

If you are in Evesham or the surrounding area and you are homeless, face the risk of being homeless or are worried about being made homeless, then you may find this information handbook useful.

This guide provides an overview of the range of potential provision available in and around Evesham to meet the accommodation or other support needs of those who are homeless, struggling financially or who are likely to become homeless.

You will find information on who to talk to about trying to find accommodation, health issues involved with homelessness and other more general support available.

Accommodation

St. Paul's Hostel

46 bed hostel including move-on opportunities into shared houses. Referrals are either made through homelessness services or other external agencies. St. Paul's delivers a therapeutic approach in addressing the causation of homelessness.

St. Paul's Hostel, Hilborough, Tallow Hill,

Worcester WR5 1DB

Tel: 01905 723729

www.stpaulshostel.co.uk

MOATS (Maggs Outreach and Transition Service)

We can help you with accessing the services you need e.g. advice, benefit claims, housing, clothing, making and attending appointments

Laura Tel: 07511 889126

lturner@maggsdaycentre.co.uk

Flora Tel: 07511 889082

fmchnerney@maggsdaycentre.co.uk

David Tel: 07511 889070

dley@maggsdaycentre.co.uk

Maggs Day Centre

A direct access day centre with food, shelter, support, washing/bathing facilities and laundry facilities.

St. Albans, Deansway, Worcester WR1 2JD

Tel: 01905 25027

www.maggsdaycentre.co.uk

info@maggsdaycentre.co.uk

CCP HoPEs

Worcestershire Homelessness Prevention and Engagement Service. Offering a prevention focussed service working with single people and childless couples across Worcestershire who are at risk of homelessness. Work with rough sleepers to help them engage with services and seek accommodation

Tel: 0300 365 0366

Email: worceshomeless@ccp.org.uk

South Worcestershire Nightstop and Mediation

Emergency short-term accommodation with a volunteer host family for young people aged 16-25. Mediation Service for young people aged 11-25

David James, Project Manager
Youth House, Bromsgrove Street, Kidderminster
Worcestershire DY10 1PF
Tel: 07483 346776
01562 743111

djames@wfnightstop.org
www.wyreforestnightstop.org.uk

YMCA

Foyer and hostel accommodation for people who find themselves homeless or at risk of being homeless.

Henwick Road, Worcester WR2 5NS
Tel: 01905 423197

www.ymcaworcester.org.uk
hello@ymcaworcester.org.uk

Redditch: Church Hill Centre, Loxley Close, Redditch B98 9JG

Tel: 01527 61643

www.housing.ymca.org.uk
enquiries@redditchymca.org.uk

Wychavon District Council

For advice and information on preventing homelessness and finding longer term accommodation. An appointment with a Housing Advisor can be made by calling 01386 565020 Monday to Friday 9.00 a.m.-5.00 p.m.

If you are single or a childless couple at risk of becoming homeless, contact

Cath Woolford, Homelessness Prevention Officer 01386 565524 or 07770867834

catherine.woolford@wychavon.gov.uk

Wychavon District Council, Civic Centre,
Queen Elizabeth Drive, Pershore,
Worcestershire WR10 1PT
Tel: 01386 565020
www.wychavon.gov.uk

Stonham Services

Substance misuse support service, offender support service, homelessness prevention services, mental health support, women's aid, young people's services

Stonham, 98c Blackpole Trading Estate West
Worcester WR3 8TJ

Tel: 01905 756277

www.homegroup.org.uk/stonham

Shelter – Housing Advice Helpline

Homelessness

You don't have to be living on the street to be homeless. You may legally be classed as homeless if you are sleeping on a friend's sofa, staying in a hostel, or suffering from overcrowding or other bad conditions

Tel: 0808 800 4444

www.england.shelter.org.uk

RAFT (Reaching and Fulfilling Tenancy)

Floating support for 18-21 year old to maintain a tenancy and other housing related support needs.

Criteria: Care Leavers aged 18-21 and Young Families (children under 5 and parents up to and including 21 years old)

jo.flanary@rooftop.org

zoe.burford@rooftop.org

Rooftop Housing Group

Based in Wychavon, provider of affordable homes and services in towns and villages throughout Worcestershire and Gloucestershire.

70 High Street, Evesham
Worcestershire WR11 4YD

Tel: 01386 420800

www.rooftop.org

Streetlink

Connecting rough sleepers to local services

Tel: 0300 500 0914

Citizen's Advice

Advice and information on a range of issues, including housing, benefits, consumer advice, employment, money and debt.

Evesham

13 Port Street, Evesham

Worcestershire

Tel: 01386 712100

enquiries.wychavon@citizensadvice.org.uk

Worcester

The Hopmarket

The Foregate

Worcester WR1 1DL

Tel: 0844 4111 303

www.cabwhabac.org.uk

Advice Line: 08444 111303

SmartMove

Help for single or childless couples who are aged 18 or over and are homeless, threatened with homelessness or vulnerably housed to find accommodation in the private sector, as well as looking into other housing options. Appointments on Wednesday afternoon and can be booked via Citizen's Advice in Evesham.

Tel: 01905 721897

Worcester Citizen's Advice and WHABAC
The Old Glove Factory, 13a Lowesmoor,
Worcester WR1 2RS



Health

Evesham Minor Injuries Unit

Located in The Larkin Building adjacent to the main hospital entrance. Open Monday to Sunday 9.00 a.m. – 9.00 p.m. – no appointment necessary. Nurse led service for the treatment of minor injuries. In cases where the patient's presenting problem is beyond their scope of practice, it may be necessary to make a referral to the GP service, A&E or other health care professional.

Waterside, Evesham

Worcestershire

Tel: 01386 502449

Swanswell

National alcohol and drug charity that helps people change.
Meetings available in Evesham by appointment.

Tel: 0300 303 8200

Yellow Scarf

Helps individuals with alcohol dependency and also socially excluded homeless people, particularly those whose origins are Eastern European.

Tel: 01905 570235

0752 3216505

rafal@yellowscarf.org.uk

www.yellowscarf.org.uk

Evesham and District Mental Health Support Services

EDMHSS is self-funded, registered mental health charity based in Evesham. Working for a better life for everyone with experience of mental distress.

20 Church Street, Evesham
Worcestershire WR11 1DS
Tel: 01386 429454
edmhss@btconnect.com

Springfield MIND

To promote wellbeing and prevent mental health problems in Warwickshire and Worcestershire.

Wallace House Community Centre
Oat Street, Evesham
Worcestershire WR11 4PJ
Enquiries@springfieldmind.org.uk

Waterside Day Hospital

Mental Health Centre

Waterside, Evesham
Worcestershire WR11 1JT
Tel: 01386 502510

Archways

Pregnancy Advice Service
01386 362361
enquiries@archways.org.uk
www.archways.org.uk

Support and Advice

Job Centre Plus

Information and advice on jobs and training, childcare and benefits

Evesham Community Contact Centre
Abbey Road, Evesham
Worcestershire WR11 4SA
Tel: 01386 504200
www.jobcentreplus.gov.uk
www.gov.uk

Evesham Community Contact Centre:

One stop shop for benefits information, housing information, free internet access, job centre plus

Abbey Road, Evesham
Worcestershire WR11 4SA
Tel: 01386 443322
www.wychavon.gov.uk

John Martin's Charity

Provides financial and other support to those who are resident in Evesham town, Bengeworth and Hampton, and who are in conditions of need, hardship and distress.

16 Queens Road, Evesham
Worcestershire WR11 4JN
Tel: 01386 765440
enquiries@johnmartins.org.uk

The Salvation Army

Helping those in need

Evesham Corps

The Leys, Bengeworth

Evesham, Worcestershire WR11 4PJ

Tel: 01386 54806

Evesham Library

Internet access and information

Oat Street, Evesham

Worcestershire WR11 4PJ

Tel: 01905 822722

www.worcestershire.gov.uk

Age UK

Advice and help for the elderly on a range of issues

Wallace House

Oat Street, Evesham

Worcestershire

Tel: 01386 422700

evesham@ageukhw.org.uk

CAP

Christians Against Poverty

Free debt counselling in the community

Tel: 0800 328 0006

Food Bank/Meals

All Saints Parish Church

Provides food parcels, basic cookery courses, advice on good housekeeping, baby packs for expectant mothers and shower facilities for those in need.

Soul Food on Sunday Evenings in All Saints Church 6.00 p.m. – 7.15 p.m. for a meal and friendship.

Church House, Market Place, Evesham

Worcestershire WR11 4AD

Tel: 01386 442213

Caring Hands in the Vale

Provides drop-in meals on Mondays and Wednesdays (during term time) and a Community Pantry. Five different banks of resources accessed by referral Monday to Friday – food bank, household bank, baby bank, clothing bank and homelessness bank.

Volunteering Opportunities, access to other services, Shopping and Eating on a Budget Course, budgeting course.

Vale of Evesham Christian Centre

Bewdley Street, Evesham

Worcestershire WR11 4AD

Tel: 07721559387

info@chands.org.uk

www.chands.org.uk

Pershore Food Bank

Food Bank accessed by referral and open
Tuesday 11am-1pm and Friday 1pm-3pm
Citizen's Advice Drop-in Session

St. Andrews Centre
Church Walk, Pershore
Worcestershire WR 10 1BH
Tel: 01386 555347
www.pershore.foodbank.org.uk

Playground Community Pantry

Surplus food items from supermarkets which can
be accessed by families.

Evesham Adventure Playground
Woodlands, Evesham
Worcestershire WR11 1XH
Tel: 01386 442154
info@eveshamadventureplayground.org.uk
www.eveshamadventureplayground.org.uk

Wallace House Community Pantry

Access to surplus food items from supermarkets
and shops

Wallace House Community Centre
Oat Street, Evesham
Worcestershire WR11 4PJ
Tel: 01386 446580
www.wallacehouse.org.uk



Other Useful Contacts

Find your local GP, Doctors Surgery or Dentist

www.nhs.uk/service-search or call 111

West Mercia Police

Telephone 101 or in emergencies call 999

South Worcestershire Hate Incident Partnership

Tel: 01905 765945

National Domestic Violence Helpline

0808 2000 247

West Mercia Victim Support

Tel: 01905 726896

FRANK

Upfront information and advice for young people
about drugs

Tel: 0300 123 6600
www.talktofrank.com

Modern Day Slavery Helpline

0800 0121 700
www.theclewerinitiative.org

Evesham Street Pastors

Caring, Listening, Helping.
evesham@streetpastors.org.uk

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John Martin's Charity



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Evesham Homeless Partnership

If you would like further copies of the handbook, further information, or would like your group or organisation to be included in future handbook updates, please contact Diane Bennett on 07721 559387