

HOMELESSNESS HANDBOOK

Evesham and surrounding areas



January 2022

INTRODUCTION:

If you are in Evesham or the surrounding area and you are homeless, face the risk of being homeless or are worried about being made homeless, then you may find this information handbook useful.

This guide provides an overview of the range of potential provision available in and around Evesham to meet the accommodation or other support needs of those who are homeless, struggling financially or who are likely to become homeless.

You will find information on who to talk to about trying to find accommodation, health issues involved with homelessness and other more general support available.

Accommodation/ Homelessness

Streetlink

Connecting rough sleepers to local services

Tel: 0300 500 0914

St. Paul's Hostel

46 bed hostel including move-on opportunities into shared houses. Referrals are either made through homelessness services or other external agencies. St. Paul's delivers a therapeutic approach in addressing the causation of homelessness.

St. Paul's Hostel, Hilborough, Tallow Hill, Worcester WR5 1DB

Tel: 01905 723729

www.stpaulshostel.co.uk

Maggs Outreach

We can help you with accessing the services you need e.g. advice, benefit claims, housing, clothing, making and attending appointments

Claire Hooper

chooper@maggsdaycentre.co.uk

Nixie Tel: 07544584889

NTurner@maggsdaycentre.co.uk

Maggs Day Centre

A direct access day centre with food, shelter, support, washing/bathing facilities and laundry facilities.

St. Albans, Deansway, Worcester WR1 2JD

Tel: 01905 25027

www.maggsdaycentre.co.uk

info@maggsdaycentre.co.uk

Also at Salvation Army, 62 Newtown Road, Malvern (WR14 1NZ). Tel:

01684575999. Opening hours =

Tuesdays and Fridays 08:00 - 13:00.

CCP HoPEs

Worcestershire Homelessness Prevention and Engagement Service. Referral based, offering a prevention focussed service working with single people and childless couples across Worcestershire who are at risk of homelessness. Working with rough sleepers during the winter season to provide emergency night shelters (SWEP) and to help them engage with services and seek accommodation, plus No Second Night Out service for people new to the streets and those returning within the previous twelve months.

Tel: 07395 789677

Email: TeamWorcestershire@ccp.org.uk

RoofTop Housing Group

Based in Wychavon, provider of affordable homes and services in towns and villages throughout Worcestershire and Gloucestershire.

70 High Street, Evesham

Worcestershire WR11 4YD

Tel: 01386 420800

www.rooftop.org

St Basils

A homelessness charity covering Birmingham and much of the West Midlands.

Working with young people aged 16-25 on their journey towards living independently.

The Evesham project is a new scheme, in partnership with Wychavon District Council, focusing on supporting 18-25 year-olds.

Enquiries: 01386 335664

<https://stbasils.org.uk/>

All referrals for St Basils in Evesham are made via Wychavon District Council Housing Team.

South Worcestershire Nightstop and Mediation

Emergency short-term accommodation with a volunteer host family for young people aged 16-25. Mediation Service for young people aged 11-25

Wyre Forest Nightstop
33636 Worcester Street
Kidderminster DY10 1PF
01562 743111

info@wfnightstop.org

www.wyreforestnightstop.org.uk

Shelter – Housing Advice Helpline Homelessness

You don't have to be living on the street to be homeless. You may legally be classed as homeless if you are sleeping on a friend's sofa, staying in a hostel, or suffering from overcrowding or other bad conditions

Tel: 0808 800 4444

www.england.shelter.org.uk

YMCA

Foyer and hostel accommodation for people who find themselves homeless or at risk of being homeless.

Henwick Road, Worcester WR2 5NS

Tel: 01905 423197

www.ymcaworcester.org.uk

hello@ymcaworcester.org.uk

Redditch: Church Hill Centre, Loxley Close, Redditch B98 9JG

Tel: 01527 61643

www.housing.ymca.org.uk

enquiries@redditchymca.org.uk

Wychavon District Council

For advice and information on preventing homelessness and finding longer term accommodation. An appointment with a Housing Advisor can be made by calling 01386 565020 Monday to Friday 9.00 a.m.-5.00 p.m.

If you are single or a childless couple at risk of becoming homeless, contact Cath Woolford, Homelessness Prevention Officer 01386 565524 or 07770867834

catherine.woolford@wychavon.gov.uk

Wychavon District Council, Civic Centre, Queen Elizabeth Drive, Pershore, Worcestershire WR10 1PT

Tel: 01386 565020

www.wychavon.gov.uk

RAFT (Reaching and Fulfilling Tenancy)

Floating support for 18-21 year old to maintain a tenancy and other housing related support needs.

Criteria: Care Leavers aged 18-21 and Young Families (children under 5 and parents up to and including 21 years old)

Stonham Services

Substance misuse support service, offender support service, homelessness prevention services, mental health support, women's aid, young people's services

Stonham, 98c Blackpole Trading Estate West

Worcester WR3 8TJ

Tel: 01905 756277

www.homegroup.org.uk/stonham

SmartMove Scheme, Citizen's Advice Worcester

Help for single or childless couples who are aged 18 or over and are homeless, threatened with homelessness or vulnerably housed to find accommodation in the private sector, as well as looking into other housing options.

Initial appointments are by telephone and can be requested by contacting Citizen's Advice Evesham on 01386 712100 (option 1) or Worcester on 0808 2787891

www.citizensadviceworcester.org.uk

Platform Housing Group

Provider of a mixture of general needs and older persons housing, with some very sheltered and extra care housing.

Progress House, Midland Road, Worcester. WR5 1DU

0330 123 0700

www.fortisliving.com

Health

Evesham Minor Injuries Unit

Located in The Larkin Building adjacent to the main hospital entrance. Open Monday to Sunday 9.00 a.m. – 9.00 p.m. – no appointment necessary. Nurse led service for the treatment of minor injuries. In cases where the patient's presenting problem is beyond their scope of practice, it may be necessary to make a referral to the GP service, A&E or other health care professional.

Waterside, Evesham
Worcestershire
Tel: 01386 502449

Cranstoun

National alcohol and drug charity that helps people change. Meetings available in Evesham by appointment.

Tel: 0300 303 8200

Yellow Scarf

Helps individuals with alcohol dependency and also socially excluded homeless people, particularly those whose origins are Eastern European.

Tel: 01905 570235
0752 3216505

info@yellowscarf.org.uk
www.yellowscarf.org

Evesham and District Mental Health Support Services

EDMHSS is self-funded, registered mental health charity based in Evesham. Working for a better life for everyone with experience of mental distress.

20 Church Street, Evesham
Worcestershire WR11 1DS
Tel: 01386 429454
edmhss@btconnect.com

Waterside Day Hospital

Mental Health Centre
Waterside, Evesham
Worcestershire WR11 1JT
Tel: 01386 502510



Support and Advice

Citizen's Advice

Advice and information on a range of issues, including housing, benefits, consumer advice, employment, money and debt.

Evesham
13 Port Street, Evesham
Worcestershire
Tel: 01386 712100
enquiries.wychavon@citizensadvice.org.uk

Worcester
The Hopmarket
The Foregate
Worcester WR1 1DL
Tel: 0844 4111 303
www.cabwhabac.org.uk
Advice Line: 08444 111303

Job Centre Plus

Information and advice on jobs and training, childcare and benefits

3 High Street, Evesham
Worcestershire WR11 4DA
Tel: 0800 1690190
www.gov.uk/contact-jobcentre-plus
contact-dwp1@dwp.gsi.gov.uk

John Martin's Charity

Provides financial and other support to those who are resident in Evesham town, Bengeworth and Hampton, and who are in conditions of need, hardship and distress.

16 Queens Road, Evesham
Worcestershire WR11 4JN
Tel: 01386 765440
enquiries@johnmartins.org.uk
www.johnmartins.org.uk

The Salvation Army

Helping those in need

Evesham Corps
The Leys, Bengeworth
Evesham, Worcestershire WR11 4PJ
Tel: 01386 54806

Evesham Library

Internet access and information
Oat Street, Evesham
Worcestershire WR11 4PJ

Tel: 01905 822722
www.worcestershire.gov.uk

CAP

Christians Against Poverty
Free debt counselling in the community
Tel: 0800 328 0006

Age UK

Advice and help for the elderly on a range of issues

Wallace House
Oat Street, Evesham
Worcestershire
Tel: 01386 422700
evesham@ageukhw.org.uk

YSS

YSS provides mainly community based services for adults and young people, including those involved in or at risk of being involved in the Criminal Justice System, young carers, children and families – throughout West Mercia. Works on a one to one basis, providing tailored support, key working and mentoring.

Tel: 01905 730780
www.yss.org.uk
info@yss.org.uk

YSS Families First Support Service

Practical and emotional support for families in Worcestershire.

To qualify you must live in Worcestershire or have a partner or parent of your child in prison OR Have a partner or parent of your child about to be sentenced or belong to a family with at least one child between 0-19 year

Please email familiesfirst@yss.org.uk or call one of our Families First Workers

Lia Palios-Hayden 07704 170855
Michelle Delve 07889 590402

Food

All Saints Parish Church

Food Bank open Monday and Friday
11am until 12pm – no referral required

Sunday Soup – every Sunday 5.00pm-6pm November until March. Free warm soup for hungry people.

Church House, Market Place, Evesham
Worcestershire WR11 4AD
Tel: 01386 442213

Caring Hands in the Vale

Provides drop-in meals on Mondays and Wednesdays (during term time) and a Community Pantry. Five different banks of resources accessed by referral Monday to Friday – food bank, household bank, baby bank, clothing bank and homelessness bank.

Volunteering Opportunities, access to other services, Shopping and Eating on a Budget Course.

Vale of Evesham Christian Centre
Bewdley Street, Evesham
Worcestershire WR11 4AD

Food Bank now at The Lighthouse, Vine Court, Evesham WR11 4RE

Tel: 07859 892528
info@chands.org.uk
www.chands.org.uk

Pershore Food Bank

Food Bank accessed by referral and open Tuesday 11am–1pm and Friday 1pm–3pm

Citizen's Advice Drop-in Session

St. Andrews Centre

Church Walk, Pershore

Worcestershire WR 10 1BH

Tel: 01386 555347

www.pershore.foodbank.org.uk

Playground Community

Pantry

Surplus food items from supermarkets which can be accessed by families.

Evesham Adventure Playground

Woodlands, Evesham

Worcestershire WR11 1XH

Tel: 01386 442154

info@eveshamadventureplayground.org.uk

www.eveshamadventureplayground.org.uk

Wallace House Community

Pantry

Access to surplus food items from supermarkets and shops open Monday to Friday 12pm until 1pm

Wallace House Community Centre

Oat Street, Evesham

Worcestershire WR11 4PJ

Tel: 01386 446580

www.wallacehouse.org.uk

Other Useful Contacts/Helpline Numbers

Find your local GP, Doctors Surgery or Dentist

www.nhs.uk/service-search or call
[111](tel:111)

West Mercia Police

Telephone 101 or in emergencies call 999

South Worcestershire Hate Incident Partnership

Tel: 01905 765945

National Domestic Violence Helpline

0808 2000 247

West Mercia Women's Aid

0800 980 3331

West Mercia Victim Support

Tel: 01905 726896

FRANK

Upfront information and advice for young people about drugs

Tel: 0300 123 6600

www.talktofrank.com

Modern Day Slavery Helpline

0800 0121 700

www.theclewerinitiative.org

Samaritans

24 hours a day 7 days a week

www.samaritans.org

116 123

My Numbers:

Childline

0800 1111

CALM

Campaign Against Living Miserably

0800 58 58 58

Evesham Street Pastors

Caring, Listening, Helping.

evesham@streetpastors.org.uk

BEAT

Eating Disorders

0808 801 0677

BEAT – Youthline

Eating Disorders

0808 8010711

CRUSE

Bereavement Care

0808 8081677

Walk and Talk – Lost and Found

Consists of a small group of people who have lived through the loss of a loved one and moved on in life.

Meets on the 2nd and 4th Tuesdays in the month at The Town Hall under the large tree at 2pm

Rev. Richard Bateman

Tel: 01386 49616

NOTES:

NOTES:

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by:



John Martin's Charity



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Evesham Homeless Partnership

If you would like further copies of the handbook,
further information, or would like your group or
organisation to be included in future handbook
updates, please contact

Diane Bennett on 07859 892528